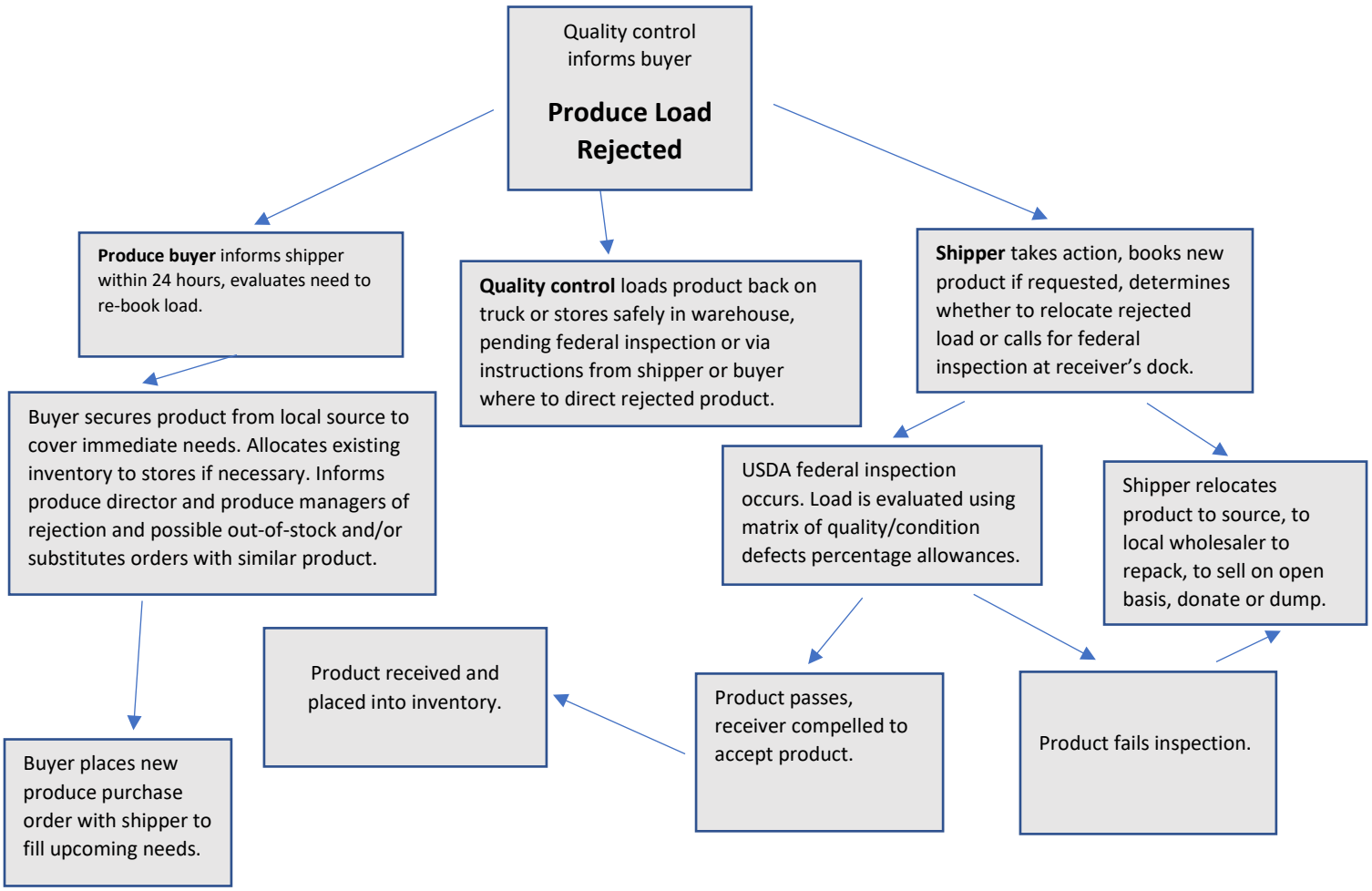
Quality control informs buyer
Produce Load Rejected
Produce buyer informs shipper within 24 hours, evaluates need to re-book load.
Quality control loads product back on truck or stores safely in warehouse, pending federal inspection or via instructions from shipper or buyer where to direct rejected product.
Shipper takes action, books new product if requested, determines whether to relocate rejected load or calls for federal inspection at receiver's dock.
Buyer secures product from local source to cover immediate needs. Allocates existing inventory to stores if necessary. Informs produce director and produce managers of rejection and possible out-of-stock and/or substitutes orders with similar product.
USDA federal inspection occurs. Load is evaluated using matrix of quality/condition defects percentage allowances.
Shipper relocates product to source, to local wholesaler to repack, to sell on open basis, donate or dump.
Product received and placed into inventory.
Product passes, receiver compelled to accept product.
Product fails inspection.
Buyer places new produce purchase order with shipper to fill upcoming needs.